



Amanda's Ark  
*Pet Care*

# *Dog Boarding Agreement*

## *Dog Boarding Agreement*

### **Your Booking**

Bookings are subject to these Terms and Conditions. Information given in the initial registration form will be used for all subsequent bookings unless we are notified otherwise.

### **Your Dog**

Your dog must undertake a trial stay at Amanda's Ark prior to any booking. This may be waived in special circumstances where extreme distances are involved or emergency short notice stays are required.

All owners are required to complete fully and honestly the Pet & Client Form and agree to our Terms and Conditions. Amanda's Ark must be alerted to any behavioural problems with their pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract. Amanda's Ark will inform the Owner of any incident or anything which Amanda's Ark notices about the Dog, which the Owner ought to know. Amanda's Ark will take care, so far as is practicable, that the Dog is not a nuisance or danger to any one, or any other animals, and that no harm comes to it.

I understand and agree that in admitting my dog, that Amanda's Ark has relied on my representation that my dog is in good health and has not harmed or shown aggression or undue threatening behaviour toward any person or any other dog. I further agree to notify Amanda's Ark of any unwelcome, aggressive, procreative, or dangerous behaviour of my dog that has potential to cause harm to any other pet or individual.



07840 214 613 01473 333 493  
amanda@amandasark.co.uk  
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## Your Dogs Holiday

Please note that under the Control of Dogs Order 1992, all dogs must wear a collar and an identity tag in a public place, with the tag detailing the name and address of the owner. Amanda's Ark will also attach a named collar/dog tag for the duration of your dog's stay. Owners must provide all items necessary for their pets to be adequately cared for in their absence (I.E. food, bedding, leads, tags/collars, vaccination booklet & any medication). Should pets require any additional supplies whilst in the care of Amanda's Ark, these will be purchased and added to the bill.

All dogs must be microchipped & the microchip number be supplied to Amanda's Ark. All dogs must have up to date inoculations (including Kennel Cough) and be parasite free prior to admittance. The owner must show their dog's Vaccination Record/Booklet on each occasion of boarding at Amanda's Ark. Any dogs showing signs of illness, disease or parasites will be isolated at Orwell Veterinary Clinic, Grange Farm, where the owner will be required to collect their dog at the earliest opportunity. All additional charges incurred at Orwell Vets will be the responsibility of the owner.

Any medical conditions that may affect your animal's health must be disclosed. Please ensure that all necessary medications are supplied along with full details of administration. Should your pet require medical treatment, they will be taken to your veterinary practice (if local to IP5) or to Orwell Vets, Kesgrave.

I agree for Amanda's Ark to make any decisions regarding my dog's health providing they are acting in the best interests of my dog; that they have made every attempt to contact me or the Emergency Contact person first and that it is on the advice of a qualified veterinary surgeon. Vet bills that my dog may incur will be met by myself on my return.

I understand that whilst my dog is boarding at Amanda's Ark, they will come into contact with other owners' dogs and that Amanda's Ark will have assessed these in terms of behaviour & temperament. I further understand that during normal dog play, an owner's dog may sustain injuries. All dog play is carefully monitored at Amanda's Ark to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision. I understand that I am responsible for the medical treatment of any injuries or illness that my dog receives whilst at Amanda's Ark & I agree to pay all vet care and costs that may arise as a result of the injury or illness.



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I understand that should my dog attack/be involved in a dog fight with another dog/person, causing injury to that dog/person, that the owner is responsible for any losses incurred as a result including (but not limited to) payment of vet fees in respect of injuries to another animal caused by the owner's dog.

In the highly unlikely event that my dog's behaviour become uncontrollable, destructive or unreasonable, I accept that he/she could be placed in a dog boarding kennel at my own expense until my return and will be subject to a £25.00 transfer charge.

Amanda's Ark recommend that your dog be insured against sickness, accident or injury and for third party liability prior to boarding.

## **Emergencies & Insurance**

Amanda's Ark are covered by business public liability insurance with care custody and control extension liability to animals. Insurance does not cover any costs that may be incurred, either veterinary or other as a result of sickness, accident or damage caused to or by any guest dog. Amanda's Ark will care for your animal as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, Amanda's Ark cannot be held liable for any loss, injury or death to a pet either inside or outside of the home whilst in our care.

## **Charges & Cancellation Policy**

Amanda's Ark charge daily rates rather than nightly rates for boarding services & the minimum booking is for 2 days. For example, if your dog is staying for 1 night, then you will be charged for 2 days. Bank holidays are charged at double time, with the exception of Christmas Day, Boxing Day and New Year's Day where price is on application. Amanda's Ark require a deposit of 25% at the time of booking & the balance to be paid on commencement. Payments are accepted in cash or BACS. Should you need to cancel your booking within 30 days, then your deposit will be refunded in full. We regret that cancellations made later than this will result in your deposit being forfeited. It is understood that should you return from holiday early and decide to collect your dog before the end of your booking, that no monies will be refundable. I am happy for my pet to be used in photo & video footage and to be used in social media/website/advertising without prior approval by me. All content remains the property of Amanda's Ark.



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I hereby authorise my dog to participate in Off Lead Walking.

Signature ..... Date .....

## Off Lead Walking

If you are happy for your dog to walk off lead (in a safe environment), please sign below.

I am happy for my dog to be allowed off lead, when in a safe environment to do so. I understand that Amanda's Ark will have less control over my dog/s actions & I therefore accept full liability for any damage caused to or by my dog. I take responsibility for any disappearance of my dog and full actions of my dog whilst off lead.

Signature ..... Date .....

## All animal owners to sign

I certify that I have read and understand the terms and conditions set forth and accept all terms, conditions, and statements of this agreement. I understand that this agreement applies to each and every occasion on which I deposit my dog with Amanda's Ark.

Name of owner & dog (PLEASE PRINT) .....

Signature of Owner ..... Date .....



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